



### APPLIANCE TRADE-UP PROGRAM FOR HĀNA RESIDENTS! *Frequently Asked Questions (FAQs)*

#### **Who is Hawai'i Energy?**

Hawai'i Energy's mission is to empower island families and businesses to make smart energy choices to reduce energy consumption, save money, and pursue a 100% clean energy future. We strive to achieve our mission by educating island families and businesses about the lasting benefits of clean energy and reward those residents who make practical energy-saving decisions. We look forward to working together with Ma Ka Hana Ka 'Ike, to provide Hāna residents ways to save money, grow the economy, and reduce the demand for electricity imports. For more information, visit [www.HawaiiEnergy.com](http://www.HawaiiEnergy.com).

#### **Who is Ma Ka Hana Ka 'Ike?**

The mission of Ma Ka Hana Ka 'Ike (In Working, One Learns) is to provide Hāna youth with a way to learn that makes sense to them, that builds their self-esteem and shows them they have the power to change their future. For more information about Ma Ka Hana Ka 'Ike, visit [hanabuild.org](http://hanabuild.org).

#### **What is the Appliance Trade-Up Program?**

The appliance trade-up program is a community-based program powered by Hawai'i Energy in partnership with Ma Ka Hana Ka 'Ike, to provide residents of Hāna the opportunity to become more energy-efficient via an ENERGY STAR® certified appliance trade-in. The offer is open to residents of the following zip codes: 96713.

#### **How does the Appliance Trade-Up Program work?**

To qualify, **you must have an existing refrigerator and/or freezer to exchange in order to purchase an ENERGY STAR replacement model.** It is designed to provide the residents of Hāna new energy efficient ENERGY STAR refrigerators at substantially discounted rates. Hawai'i Energy, with key partners, orders refrigerators in bulk and coordinates all ground transportation logistics. Hawai'i Energy and its partners also coordinates the removal of refrigerators and freezers to be properly recycled at no cost to you.

#### **Why do we need to exchange old (in-use) refrigerators and freezers?**

The program is a "one for one" exchange, so if you have a working refrigerator and/or freezer to trade in, you can participate in the program – we'll even take your old chest freezers as part of the exchange. The goal is to remove as many of these old, energy-wasting appliances, so the community can reduce monthly energy costs and put money back into the residents' pockets.

#### **What are ENERGY STAR appliances?**

ENERGY STAR appliances are independently certified to save money and energy! ENERGY STAR certified refrigerators use significantly less energy than non-ENERGY STAR models and therefore lower household utility costs. Replacing a ten-year-old refrigerator with an ENERGY STAR model could save you over \$200 every year. Look for the ENERGY STAR label any time you are in the market for appliances. For more information regarding ENERGY STAR appliances visit: <https://www.energystar.gov/products/appliances/refrigerators>.



#### **Why is saving energy important?**

Hawai'i has the nation's highest electricity rates and our costs are generally around three times more than the national average. An old refrigerator uses about twice as much energy as a new ENERGY STAR® certified refrigerator. Energy conservation and efficiency is the easiest and most affordable way to save money on your electric bill. To learn more about ways to save, visit [www.HawaiiEnergy.com](http://www.HawaiiEnergy.com).

#### **What type of appliance is available?**

General Electric ENERGY STAR 17.5 cubic foot Refrigerator (with top freezer) – Dimensions are approximately 68 in. (height), 28 in. (width), 33 in. (depth)

General Electric ENERGY STAR 17.3 cubic foot Upright Freezer (Frost-free) – Dimensions are approximately 65 in. (height), 33 in. (width), 32 in. (depth)

#### **How long will it take to receive the new refrigerators/freezers?**

Please allow 14-16 weeks for your refrigerator to arrive once the order is placed. The program administrator along with the community partner will coordinate delivery once an exact date of arrival is determined.

#### **Where will the refrigerators be exchanged?**

The old and new units will be exchanged on the Ma Ka Hana Ka 'Ike campus unless arranged otherwise. Please contact the organization for more details.