

KO'OLAULOA, O'AHU

APPLIANCE TRADE-UP



APPLIANCE TRADE-UP PROGRAM FOR KO'OLAULOA RESIDENTS! *Frequently Asked Questions (FAQs)*

Who is Hawai'i Energy?

Hawai'i Energy's mission is to empower island families and businesses to make smart energy choices to reduce energy consumption, save money, and pursue a 100% clean energy future. We strive to achieve our mission by educating island families and businesses about the lasting benefits of clean energy and reward those residents who make practical energy-saving decisions. We look forward to working together with, to provide Ko'olauloa residents ways to save money, grow the economy, and reduce the demand for electricity imports. For more information, visit www.HawaiiEnergy.com.

Who is Hui O Hau'ula?

Hui O Hau'ula is a local 501(c)(3) non-profit organization that works in collaboration with the Hau'ula Community Association to support the development of resources, programs, and services in our community. Hui O Hau'ula is proud to offer residents this opportunity to save energy and money. For more information about Hui O Hau'ula visit:

hauulacommunityassociation.com.

What is the Appliance Trade-Up Program?

The appliance trade-up program is a community-based program powered by Hawai'i Energy in partnership with Hui O Hau'ula, to provide residents of Ko'olauloa the opportunity to become more energy-efficient via an ENERGY STAR® certified appliance trade-in. The offer is open to residents of the following Ko'olauloa zip codes: 96731, 96762, 96717, and 96730.

How does the Appliance Trade-Up Program work?

To qualify, you must have an existing refrigerator and/or freezer to exchange in order to purchase an ENERGY STAR replacement model. It is designed to provide the residents of Ko'olauloa new energy efficient ENERGY STAR refrigerators and freezers at substantially discounted rates. Hawai'i Energy, with key partners, orders refrigerators and freezers in bulk and coordinates all ground transportation logistics. Hawai'i Energy and its partners also coordinates the removal of refrigerators and freezers to be properly recycled at no cost to you.

Why do we need to exchange old (in-use) refrigerators and freezers?

The program is a "one for one" exchange, so if you have a working refrigerator and/or freezer to trade in, you can participate in the program – we'll even take your old chest freezers as part of the exchange. The goal is to remove as many of these old, energy-wasting appliances, so the community can reduce monthly energy costs and put money back into the residents' pockets.

What are ENERGY STAR appliances?

ENERGY STAR appliances are independently certified to save money and energy! ENERGY STAR certified refrigerators use significantly less energy than non-ENERGY STAR models and therefore lower household utility costs. Replacing a ten-year-old refrigerator with an ENERGY STAR model could save you over \$200 every year. Look for the ENERGY STAR label any time you are in the market for appliances. For more information regarding ENERGY STAR appliances visit: <https://www.energystar.gov/products/appliances/refrigerators>.



Why is saving energy important?

Hawai'i has the nation's highest electricity rates and our costs are generally around three times more than the national average. An old refrigerator uses about twice as much energy as a new ENERGY STAR® certified refrigerator. Energy conservation and efficiency is the easiest and most affordable way to save money on your electric bill. To learn more about ways to save, visit www.HawaiiEnergy.com.

What types of appliances are available?

- General Electric ENERGY STAR 17.5 cubic foot Refrigerator (with top freezer) – Dimensions are approximately 68 in. (height), 33 in. (depth), 28 in. (width)
- General Electric ENERGY STAR 21.1 cubic foot Refrigerator (with top freezer) – Dimensions are approximately 67 in. (height), 34 in (depth), 33 in. (width)
- General Electric ENERGY STAR 17.3 cubic foot Upright Freezer (Frost-free) – Dimensions are approximately 65 in.(height), 32 in. (depth), 33 in. (width)

How long will it take to receive the new refrigerators/freezers?

Please allow 10-15 weeks for your refrigerator to arrive once the order is placed. The program administrator along with the community partner will coordinate delivery once an exact date of arrival is determined.

Where will the refrigerators be exchanged?

At home! Hawai'i Energy will deliver new units and remove the old units at no extra cost. Participants will then be contacted when the removal and delivery of refrigerators and freezers is scheduled.

Who do we contact if we have any questions? For assistance, contact Hui O Hau'ula at 808-255-6944.