



RESIDENTIAL SOLAR WATER HEATER TUNE-UP

\$200 INSTANT REBATE APPLICATION

EFFECTIVE November 21, 2022 THROUGH JUNE 30, 2023 OR WHILE FUNDING LASTS.

Limit of (1) rebate per system every 5 years.

System Type: Active Passive

Service Date: _____ Maintenance Purchase Date: _____

Step 1. Fill out Utility Account Information where appliance is installed (ALL fields must be completed).

Electric Contract ID:	Contract ID is located on the top right corner of your electric bill.	Work Order #
Account Holder's Name listed on electric bill:		
Tenant's Name if applicable (if not the same as the account holder):		
Address where the Solar Water Heater is serviced:		Apt / Unit #:
City:	State: HI	Zip:
Daytime Phone:	Alternate Phone:	Island: <input type="checkbox"/> O'ahu <input type="checkbox"/> Maui <input type="checkbox"/> Molokai <input type="checkbox"/> Hawai'i <input type="checkbox"/> Lāna'i
Email Address:		

Step 2. CONTRACTOR SECTION: Fill in System Information and Checklist.

Cost Per Tune-Up without tax	Instant Rebate Amount	Final Cost to Customer
<input type="text"/>	\$200	<input type="text"/>
SYSTEM SIZE <input type="checkbox"/> 80 gal. <input type="checkbox"/> 120 gal. <input type="checkbox"/> Other <input type="text"/> gal.	ROOF	
Tank Temperature _____ °F at _____ AM or PM	Condition of Collectors <input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Fair <input type="checkbox"/> Poor	
Age of Tank _____ Years	Condition of Insulation <input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Fair <input type="checkbox"/> Poor	
Anode Rod Condition % Remaining <input type="checkbox"/> Excellent >75% <input type="checkbox"/> Good 51-74% <input type="checkbox"/> Fair 26-50% <input type="checkbox"/> Poor <25%	Leaks Evident? <input type="checkbox"/> Yes <input type="checkbox"/> No (if yes, location) <input type="checkbox"/> Collectors <input type="checkbox"/> Plumbing	Anode Rod Replaced? (Required) <input type="checkbox"/> Yes <input type="checkbox"/> No
Pump, Controller and Sensors Operational? <input type="checkbox"/> Yes (all) <input type="checkbox"/> No (If no, please list) _____	Any Signs of Damage?	<input type="checkbox"/> Yes <input type="checkbox"/> No (if yes, location) _____
Damage to Tank (if applicable) Internal: <input type="checkbox"/> Rust <input type="checkbox"/> Mineralization <input type="checkbox"/> Odor External: <input type="checkbox"/> Rust <input type="checkbox"/> Mineralization	Sunshine Zone	<input type="checkbox"/> 550 <input type="checkbox"/> 500 <input type="checkbox"/> 480 <input type="checkbox"/> 450 <input type="checkbox"/> 400 <input type="checkbox"/> 350
Leaks at Tank Level? <input type="checkbox"/> Yes <input type="checkbox"/> No (If yes, location) <input type="checkbox"/> Tank <input type="checkbox"/> Plumbing	Overall System Condition	<input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Fair <input type="checkbox"/> Poor
Is the Timer set? <input type="checkbox"/> Yes <input type="checkbox"/> No: If yes, From _____ AM to _____ AM & _____ PM to _____ PM	Last Service Performed (if available)	<input type="checkbox"/> 0-3yrs <input type="checkbox"/> 4-6yrs <input type="checkbox"/> 7-9yrs <input type="checkbox"/> >=10yrs

Step 3. CONTRACTOR SECTION: Must be filled out completely and legibly.

Participating Contractor: _____ Phone: _____

Authorized Company Representative (Print Name): _____ Title: _____

Designated Company Representative (Signature required to complete this application): _____

Application must be submitted with invoice within thirty (30) days of purchase. Invoice must include proof of maintenance on qualifying unit. It must also include total tune-up cost, instant rebate amount and purchase date. **PROMO CODE:** _____

Step 4. CUSTOMER SECTION: Tell us how you heard about us (Select all that apply)

TV Social media Email Online search Mailer Print ad/article Bill insert

Friend/Family Contractor/Service In-store signage or staff Past participant Hawaiian Electric

Community event Hawai'i Energy workshop Hawai'i Energy team member

Step 5. CUSTOMER SECTION: Please read the Terms and Conditions on the back of this form then sign the Agreement Clause.

By signing below, I acknowledge that I have read, understood and agreed to the Terms and Conditions of this Rebate Application as detailed on the front and back of this Application. I have received my Hawai'i Energy Instant Rebate that was deducted from my total tune-up cost in accordance with Hawai'i Energy requirements.

I verify that the tune-up was performed to the best of my knowledge by (Company Name): _____

Account Holder Name: _____ Signature: _____ Date: _____



Hawai'i Energy

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Landlord Waiver (Required for rental property only when tenant purchases system)

Name / Company: _____ Home Phone: (____) _____ Work Phone: (____) _____

Street Address: _____ Apt #: _____ City: _____ State: _____ Zip: _____

I/We certify that I am/We are the legal owner(s) of the property described and that the tenant has permission to allow a Program Participating Contractor to install the energy-efficient equipment referenced by this application. I/We hereby waive any claim to the rebates with respect to the energy-efficient equipment installed on the above-referenced premises in conjunction with the application. If only one of the owner's agent signs, attach a copy of the document authorizing that person has the right to sign on behalf of all owners.

Print Name: _____ Signature: _____ Date: _____

Print Name: _____ Signature: _____ Date: _____

Hawai'i Energy Terms and Conditions

1) Rebates:

Rebates: Subject to these Terms & Conditions, Hawai'i Energy (the Program) will pay rebates for the maintenance service ("Tune-Up") of qualifying Solar Thermal Water Heating Systems.

2) Eligibility:

- a) An **"Applicant"** is a residential scheduled account holder of an electric utility on the islands of Hawai'i, Lāna'i, Maui, Moloka'i and O'ahu that contribute into the Public Benefit Fund where the electricity-saving energy efficiency measure has been installed. Rebates are awarded only to an eligible Account Holder via a participating contractor invoice. Rebate will be paid directly to contractor who will apply the rebate amount to Applicant invoice. Applicants are ultimately responsible for the compliance of these Terms and Conditions.
- b) **"Qualifying Solar Water Heaters"** are those electricity-saving items that are identified in the Program applications and associated materials.
- c) Application and invoice must be submitted by the Participating Contractor within thirty (30) days of purchase.
- d) Applications for newly constructed homes do not qualify.
- e) Applications for newly purchased homes do qualify.
- f) Eligible if a tune-up has not been performed on system for 5 years or more.
- g) Applicant is opted in for the residential e-newsletters and can opt out at any time.

3) Installation/Maintenance Verification and Data Collection:

- a) The Program may conduct an inspection to verify pre-installation/maintenance conditions or confirm installation/maintenance prior to rebate payment, at any time after receipt of applications and up to five (5) years after payment of rebates.
- b) The Program may inspect installation/maintenance to ensure compliance to the Program's Standards & Specifications. Applicants may request an inspection.
- c) The Applicant must provide reasonable access to the facility, the equipment, and related documentation and data.

4) The Program may install metering devices on equipment for Program data collection, measurement and verification purposes.

Compliance: The Applicant is responsible for abiding to all applicable laws, rules, and regulations, and for complying with all federal, state and local codes.

5) Program Availability: Payment of rebates is not guaranteed and is subject to the availability of funds. Program availability, Program terms, and equipment eligibility may change without notice at any time at the discretion of the Program. Please see hawaiienergy.com for program updates.

6) Publicity: Applicant gives Hawai'i Energy and its administrator Leidos, Inc. permission to use Applicant's name, likeness, image, and/or appearance, as such may be embodied in any photos, video recordings, audiotapes, digital images, and the like, taken or made on behalf of Hawai'i Energy activities. I agree that the Hawai'i Energy program and Leidos, Inc. have complete ownership of such pictures, etc., including the entire copyright, and may use them for any purpose consistent with the Hawai'i Energy program's mission. These uses include, but are not limited to exhibitions, reprints, reproductions, publications, advertisements, Hawai'i Energy's website, on social media, and in email marketing. Applicant acknowledges that they will not receive any compensation, etc. for the use of such pictures, etc., and hereby release the Hawai'i Energy program and Leidos, Inc. and its agents and assigns from any and all claims which arise out of or are in any way connected with such use.

7) Disclaimers:

- a) The Program is not responsible for any tax liability imposed on the Applicant as a result of the payment of any rebate.
- b) The Program is not responsible for obtaining any missing information, signatures, invoices or going to the installation site or contacting the Applicant to inform Applicant of incomplete or missing documentation.
- c) The Program does not expressly or implicitly warrant the performance of installed equipment, the quality of any contractor's work, or that the EEM will result in any energy or cost savings.
- d) The Program is not responsible for the proper disposal or recycling of any waste generated as a result of this project.
- e) The Program does not endorse any particular market provider, trade ally, manufacturer, product, laborer or system design by offering this Program.

8) The Program does not guarantee that funding will be available for payment of rebates until this application has been verified and approved by Hawai'i Energy. Submission of the application does not warrant payment under any circumstances should the application not be approved or funding is not available.

9) Indemnification and Limits of Liability:

- a) Applicant will indemnify, defend, and hold harmless the Program and its administrator Leidos, Inc, and the Program's and State of Hawai'i's agents, contractors, employees, officers and directors from any and all liability, claims, loss, damage, death or injury including reasonable attorneys' fees and costs, arising out of or relating to the field or site inspection, installation, use and maintenance of the equipment, designs, practices or methods involved in the Applicant's project.
- b) In no event shall either the Program, or any other indemnified party be liable for any punitive, exemplary, special, indirect, incidental or consequential damages (including, but not limited to, lost profits, lost business opportunities, loss of use or equipment down time, and loss of or corruption to data) arising out of or relating to this agreement, regardless of the legal theory under which such damages are sought.

10) Entire Agreement: The entire agreement between the Applicant and the Program is composed of an approved, fully-executed application, these Terms and Conditions, and, as applicable, attachments to the application and/or worksheet, pre- installation approval letters, invoices, receipts and any and all such other documentation as required by the Program.