

Hilo Application

APPLIANCE TRADE-UP PROGRAM



Effective 10/27/25 – 11/30/25 or while funding lasts.

INSTRUCTIONS: Complete steps 1 through 6, print legibly. Appliances will be one of the models specified below: Please allow 10-14 weeks, depending on the delivery schedule. ALL participation requires the return of the old appliance for removal and recycling. Rebates for this program are available while funding lasts. **For residential electric utility customers in 96720. For more information, visit HawaiiEnergy.com/HILO.**

You MUST have an old, working appliance greater than 14 cubic feet to trade-in.

Step 1. Fill out Utility Account information where appliance is installed (ALL fields must be completed).

Electric Contract ID :	Contract ID is located on the top right corner of your electric bill.	Check one: ☐ Owner occupant ☐ Landlord ☐ Tenant	
Account Holder's Name listed on the Electric Bill (Check will be made out to this name or qualified Alternate Payee.):			
Tenant's Name if applicable (if not the same as the account holder):			
Address where the Appliance is installed (P.O. Boxes will NOT be accepted):		Apt / Unit #:	
City:	State: HI	Zip: 96720	
Daytime Phone:	Alternate Phone:	Island: Hawai'i	Number in household:
Email Address: By providing my email address, I am opting in to receive energy-saving tips and information from Hawai'i Energy.			

Step 2. Alternative Payee (if different from above).

Check will be made out to: Hui 'Ohana o Ka 'Umeke Kā'eo

Step 3. Enter purchase information.

Must have existing appliance(s) to trade in for recycling to qualify

Customer prices per appliance selected are listed below and includes all delivery and haul-away fees. All appliances are ENERGY STAR®.

Check the appliance(s) you want to purchase and answer the accompanying question(s) completely:

☐ **17.5 ft³ GE Refrigerator, #GTE18GTNRWW (\$250 copay)**
How many are you ordering? ☐ 1 fridge ☐ 2 fridges
How old is the refrigerator you are exchanging? _____.

☐ **17.3 ft³ GE Freezer, #FUF17DLRWW (\$250 copay)**
How many are you ordering? ☐ 1 freezer ☐ 2 freezers
How old is the freezer you are exchanging? _____.

☐ **21.1 ft³ GE Refrigerator, #GTE22JTNRWW (\$450 copay)**
How many are you ordering? ☐ 1 fridge ☐ 2 fridges
How old is the refrigerator you are exchanging? _____.

Step 4. Tell us how you heard about us:

Media: ☐ TV ☐ Radio ☐ Social media ☐ Email ☐ Mailer ☐ Print ad/article ☐ Online search
Person: ☐ Friend/Family ☐ Contractor/Service ☐ Hawaiian Electric: ☐ Bill insert/ad or ☐ Non-bill communication
Other: ☐ In-store signage or staff ☐ Home energy report ☐ Community event ☐ Hawai'i Energy workshop

Step 5. Sign Agreement Clause (Make sure you have read the Terms and Conditions on the back of this form.)

ELECTRIC ACCOUNT HOLDER - SIGNATURE REQUIRED

I certify that I am a residential consumer, and with my rebate amount payment, I will receive a new ENERGY STAR® appliance from Hawai'i Energy between January 1, 2026 to June 30, 2026. Upon receiving my new appliance, **I will turn in my old working (in use) appliance hauled away for proper disposal at that time.** I understand that a completely and legibly filled out application must be completed. I understand that this rebate is available on a first-come, first-served basis based upon the date received, provided all program requirements have been met. I understand that processing may take 10-14 weeks before receiving the appliance and collection of my old refrigerator.

By signing below, I acknowledge that I have read, understood, and agree to the terms & conditions as detailed on the front and back of this application.

Applicant Name: _____ Signature: _____ Date: _____

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Hawai'i Energy Terms and Conditions

1. Rebates: Subject to these Terms and Conditions, Hawai'i Energy (the Program) will pay rebates for qualifying appliances in the following zip code: **96720**. Hawai'i Energy is also contributing to the logistics and incidental charges of the Appliance Trade-Up Program.
2. Eligibility:
 - a. An "Applicant" is a scheduled account holder of an electric utility in **96720** who contributes into the Public Benefit Fee where the electricity-saving energy efficiency measure has been installed. Rebates are awarded only to an eligible Account Holder. The Account Holder can reassign the rebate payment to another Payee designated in the "Alternative Payee" section. Applicants are ultimately responsible for compliance with these Terms and Conditions.
 - b. "Qualifying Appliances" are those electricity-saving items that are identified in the program applications and associated materials. All equipment must be new, meet Program specification requirements and be fully operable prior to rebate payment. Refrigerator must be 14 cu. ft or larger.
 - c. Incomplete applications or applications with missing supporting documents will be returned unprocessed.
 - d. **The refrigerator or freezer that is hauled away must be 14 cu. ft. or larger.**
 - e. **All purchases must include the surrender/ removal of an old, working appliance of the same type.**
3. Installation Verification and Data Collection:
 - a. The Program may conduct an inspection to verify pre-installation conditions or confirm installation prior to rebate payment, at any time after receipt of applications and up to up to five (5) years after payment of rebates.
 - b. The Applicant must provide reasonable access to the facility, the equipment and related documentation and data.
 - c. The Program may install metering devices on equipment for Program data collection, measurement and verification purposes.
4. Compliance: The Applicant is responsible for abiding to all applicable laws, rules, and regulations, and for complying with all federal, state and local codes.
5. Program Availability: Payment of rebates is not guaranteed and is subject to the availability of funds. Program availability, Program terms, and equipment eligibility may change without notice at any time at the discretion of the Program. Please see hawaiienergy.com for program updates.
6. Publicity: Applicant gives Hawai'i Energy and its administrator Leidos, Inc. permission to use Applicant's name, likeness, image, and/or appearance, as such may be embodied in any photos, video recordings, audiotapes, digital images, and the like, taken or made on behalf of Hawai'i Energy activities. I agree that the Hawai'i Energy program and Leidos, Inc. have complete ownership of such pictures, etc., including the entire copyright, and may use them for any purpose consistent with the Hawai'i Energy program's mission. These uses include, but are not limited to exhibitions, reprints, reproductions, publications, advertisements, Hawai'i Energy's website, on social media, and in email marketing. Applicant acknowledges that they will not receive any compensation, etc. for the use of such pictures, etc., and hereby release the Hawai'i Energy program and Leidos, Inc. and its agents and assigns from any and all claims which arise out of or are in any way connected with such use.
7. Disclaimers:
 - a. The Program is not responsible for any tax liability imposed on the Applicant as a result of the payment of any rebate.
 - b. The Program is not responsible for obtaining any missing information, signatures, invoices or going to the installation site or contacting the Applicant to inform Applicant of incomplete or missing documentation.
 - c. The Program does not expressly or implicitly warrant the performance of installed equipment, the quality of any contractor's work, or that the EEM will result in any energy or cost savings.
 - d. The Program is not responsible for the proper disposal or recycling of any waste generated as a result of this project.
 - e. The Program does not endorse any particular market provider, trade ally, manufacturer, product, laborer or system design by offering this Program.
8. The Program does not guarantee that funding will be available for payment of rebates until this application has been verified and approved by Hawai'i Energy. Submission of the application does not warrant payment under any circumstances should the application not be approved or funding is not available.
9. Indemnification and Limits of Liability:
 - a. Applicant will indemnify, defend, and hold harmless the Program and its administrator Leidos, Inc, and the Program's and State of Hawai'i's agents, contractors, employees, officers and directors from any and all liability, claims, loss, damage, death or injury including reasonable attorneys' fees and costs, arising out of or relating to the field or site inspection, installation, use and maintenance of the equipment, designs, practices or methods involved in the Applicant's project.
 - b. In no event shall either the Program, or any other indemnified party be liable for any punitive, exemplary, special, indirect, incidental or consequential damages (including, but not limited to, lost profits, lost business opportunities, loss of use or equipment down time, and loss of or corruption to data) arising out of or relating to this agreement, regardless of the legal theory under which such damages are sought.
10. Entire Agreement: The entire agreement between the Applicant and the Program is composed of an approved, fully-executed application, these Terms and Conditions, and, as applicable, attachments to the application and/or worksheet, pre-installation approval letters, invoices, receipts and any and all such other documentation as required by the Program.