



# RESIDENTIAL AC TUNE-UP

## \$75 INSTANT REBATE APPLICATION

Effective July 1, 2024 through June 30, 2025. Or while funding lasts.

### Step 1. Fill out Utility Account information where equipment is installed (ALL fields must be completed).

Electric Contract ID:	Contract ID is required and is located on the top right corner of your electric bill.	<input type="checkbox"/> Owner occupant <input type="checkbox"/> Landlord <input type="checkbox"/> Tenant <input type="checkbox"/> Other: _____		
Account Holder's name listed on Electric Bill:				
Applicant's Name, if applicable (if not the same as the account holder):				
Address where the maintenance was performed (P.O. Boxes will NOT be accepted):				Apt / Unit #:
City:			State: HI	Zip:
Daytime Phone:		Alternate Phone:		Island:
Email Address:				

Step 2. CONTRACTOR SECTION: System Details checklist			Indoor Checklist (must be completed)			Yes	No	NA
Brand:	Type (Check): <input type="checkbox"/> Central <input type="checkbox"/> Split		Thermostat is operating properly					
Condenser serial number:			Existing filter has been cleaned or recently been changed					
Condenser model number:			Drains & pans free of biological growth and obstructions					
Cooling Capacity (tons):			Evaporator coil has been cleaned					
Refrigerant (Circle): R-22 R-410A Other _____			Ductwork free of leaks (as applicable)					
Name plate charge (lb):			Fan(s) or blower(s) have tight connection with shaft(s)					
Amount of charge added (oz):			Fan(s) in proper position and rotate freely					
Amount of charge removed (oz):			Wiring connections have been tightened					
Pre Tune-up refrigerant pressure (psi):	High	Low	Bearings and motor(s) are lubricated (as applicable)					
Post Tune-up refrigerant pressure (psi):	High	Low	Outdoor Checklist (must be completed)			Yes	No	NA
Pre Tune-up supply air temp. (°F):			Condenser coil was cleaned. Fins are clean, straightened, & open					
Post Tune-up supply air temp ( °F):			Fan(s) or blower(s) have tight connection with shaft(s)					
Service date: Maintenance purchase date:			Fan(s) in proper position and rotate(s) freely					
Notes:			Wiring connections have been tightened					
			Bearings and motor(s) are lubricated (as applicable)					

### Step 3. CONTRACTOR SECTION: Must be filled out completely and legibly by the participating contractor:

Company Name:	Phone:
Designated Company Representative (Print Name):	Title:
Designated Company Representative (Signature):	Date:

### Step 4. CUSTOMER SECTION: Tell us how you heard about us (Select all boxes that apply)

- TV  Social media  Email  Online search  Mailer  Print ad/article  Bill insert  
 Friend/Family  Contractor/Service  In-store signage or staff  Past participant  Hawaiian Electric  
 Community event  Hawaii Energy workshop  Hawaii Energy team member

### Step 5. CUSTOMER SECTION: Please read the Terms and Conditions on the back of this form then sign the Agreement Clause.

By signing below, I acknowledge that I have read, understood, and agreed to the Terms and Conditions of this Rebate Application as detailed on the front and back of this Application. I verify that the tune-up was performed to the best of my knowledge and I have received my Hawaii Energy Instant Rebate that was deducted from my total service and maintenance cost in accordance with Hawaii Energy requirements.

Applicant name (Printed): \_\_\_\_\_

Applicant (Signature): \_\_\_\_\_ Date: \_\_\_\_\_

### Step 6. CONTRACTOR SECTION: Mail or e-mail completed and signed application with invoice to Hawaii Energy.

Mail or email the application with an invoice within thirty (30) days of the purchase date. Invoice must include proof of maintenance on qualifying unit. It must also include total tune-up cost, instant rebate amount and purchase date.

Email: [Hawaiienergy@Honeywell.com](mailto:Hawaiienergy@Honeywell.com)

Mailing Address: Hawaii Energy | P.O. Box 3920 | Honolulu, HI | 96812-3920



## Hawai'i Energy Terms and Conditions

1. Rebates: Subject to these Terms and Conditions, Hawai'i Energy ("the Program") will pay rebates for the maintenance service ("Tune-up") of qualifying residential central air and split air conditioning systems.
2. Eligibility:
  - a. An "Applicant" is a residential rate scheduled account holder of an electric utility on the islands of Hawai'i, Lāna'i, Maui, Moloka'i, and O'ahu that contribute to the Public Benefits Fund where the electricity-saving energy efficiency measure has been installed. Rebates are awarded only to an eligible Account Holder via a participating contractor invoice. Rebate will be paid directly to contractor who will apply the rebate amount to Applicant invoice.
  - b. Applicants are ultimately responsible for the compliance of these Terms and Conditions.
  - c. "Qualifying Equipment and Services" are those electricity-saving items that are identified in the Program applications and associated materials. The Tune-up is limited to central and split air conditioners for residential customers. Window air conditioners are not eligible for this rebate.
  - d. A residential air conditioning Tune-up rebate is given when maintenance is provided by a Hawai'i Energy Clean Energy Ally contractor.
  - e. Applicants are eligible for one AC Tune-up per condenser per year or two per location if there is more than one condenser.
  - f. Application must be submitted by the contractor within thirty (30) days of purchase date accompanied by an invoice.
  - g. Applications for newly constructed homes do not qualify.
  - h. Applications for newly purchased homes qualify.
  - i. Eligible if a tune up has not been performed on system for 1 year or more.
  - j. Applicant is opted in for the residential newsletters and can opt out at any time.
3. Installation/Maintenance Verification and Data Collection:
  - a. The Program may conduct an inspection to verify pre-installation/maintenance conditions or confirm installation/maintenance prior to rebate payment, at any time after receipt of applications and up to five (5) years after payment of rebates.
  - b. The Program may inspect installation/maintenance to ensure compliance to the Program's Standards & Specifications. Applicants may request an inspection.
  - c. The Applicant must provide reasonable access to the facility, the equipment, and related documentation and data.
  - d. The Program may install metering devices on equipment for Program data collection, measurement and verification purposes.
4. Compliance: The Applicant is responsible for abiding to all applicable laws, rules, and regulations, and for complying with all federal, state and local codes.
5. Program Availability: Payment of rebates is not guaranteed and is subject to the availability of funds. Program availability, Program terms, and equipment eligibility may change without notice at any time at the discretion of the Program. Please see [hawaiienergy.com](http://hawaiienergy.com) for program updates.
6. Publicity: Applicant gives Hawai'i Energy and its administrator Leidos, Inc. permission to use Applicant's name, likeness, image, and/or appearance, as such may be embodied in any photos, video recordings, audiotapes, digital images, and the like, taken or made on behalf of Hawai'i Energy activities. I agree that the Hawai'i Energy program and Leidos, Inc. have complete ownership of such pictures, etc., including the entire copyright, and may use them for any purpose consistent with the Hawai'i Energy program's mission. These uses include, but are not limited to exhibitions, reprints, reproductions, publications, advertisements, Hawai'i Energy's website, on social media, and in email marketing. Applicant acknowledges that they will not receive any compensation, etc. for the use of such pictures, etc., and hereby release the Hawai'i Energy program and Leidos, Inc. and its agents and assigns from any and all claims which arise out of or are in any way connected with such use.
7. Disclaimers:
  - a. The Program is not responsible for any tax liability imposed on the Applicant as a result of the payment of any rebate.
  - b. The Program is not responsible for obtaining any missing information, signatures, invoices or going to the installation site or contacting the Applicant to inform Applicant of incomplete or missing documentation.
  - c. The Program does not expressly or implicitly warrant the performance of installed equipment, the quality of any contractor's work, or that the EEM will result in any energy or cost savings.
  - d. The Program is not responsible for the proper disposal or recycling of any waste generated as a result of this project.
  - e. The Program does not endorse any particular market provider, trade ally, manufacturer, product, laborer or system design by offering this Program.
8. The Program does not guarantee that funding will be available for payment of rebates until this application has been verified and approved by Hawai'i Energy. Submission of the application does not warrant payment under any circumstances should the application not be approved, or funding is not available.
9. Indemnification and Limits of Liability:
  - a. Applicant will indemnify, defend, and hold harmless the Program and its administrator Leidos, Inc, and the Program's and State of Hawai'i's agents, contractors, employees, officers and directors from any and all liability, claims, loss, damage, death or injury including reasonable attorneys' fees and costs, arising out of or relating to the field or site inspection, installation, use and maintenance of the equipment, designs, practices or methods involved in the Applicant's project.
  - b. In no event shall either the Program, or any other indemnified party be liable for any punitive, exemplary, special, indirect, incidental or consequential damages (including, but not limited to, lost profits, lost business opportunities, loss of use or equipment down time, and loss of or corruption to data) arising out of or relating to this agreement, regardless of the legal theory under which such damages are sought.
10. Entire Agreement: The entire agreement between the Applicant and the Program is composed of an approved, fully-executed application, these Terms and Conditions, and, as applicable, attachments to the application and/or worksheet, pre- installation approval letters, invoices, receipts and any and all such other documentation as required by the Program.