



# Hawai'i Energy

## RESIDENTIAL CAC RETROFIT

### \$1,250 INSTANT REBATE APPLICATION

Effective July 1, 2025 through June 30, 2026. Or while funding lasts.

INSTRUCTIONS: Contractors must email Hawai'i Energy at, [HawaiiEnergy@Honeywell.com](mailto:HawaiiEnergy@Honeywell.com) for a Work Order prior to equipment installation. Steps 1 through 6 must be filled out COMPLETELY and LEGIBLY.

WORK ORDER #:

#### Step 1. CUSTOMER SECTION: Fill out Utility Account information where equipment is installed. ALL fields must be completed.

Electric Contract ID:	Contract ID is required and is located on the top right corner of your electric bill.	<input type="checkbox"/> Owner occupant <input type="checkbox"/> Landlord <input type="checkbox"/> Tenant* <input type="checkbox"/> Other: _____ * Must fill in Landlord Waiver on the back of this form.
Account Holder's name listed on Electric Bill:		
Applicant's Name, if applicable (if not the same as the account holder):		
Address where the system was installed (P.O. Boxes will NOT be accepted):		Apt / Unit #:
City:	State: HI	Zip:
Daytime Phone:	Alternate Phone:	Island:
Email Address:		

#### Step 2. CONTRACTOR SECTION: Must be filled out completely and legibly by the participating contractor.

Authorized Contractor:	Phone:
Designated Company Representative (Print Name):	Title:
Designated Company Representative (Signature):	Date:

#### Step 3. CONTRACTOR SECTION: Must be filled out completely and legibly.

<b>CAC RETROFIT REBATE REQUIREMENTS*:</b> <ul style="list-style-type: none"><li>• Old unit <math>\leq 13.0</math> SEER (outdoor units)</li><li>• New unit <math>\geq 15.2</math> SEER2 (indoor and outdoor units)</li><li>• Invoice showing both indoor and outdoor units</li></ul> <p>* Must be replacing a central HVAC system with a new energy efficient unit split ducted or single-package central AC unit (&lt;65,000 BTU/H) with at least 15.2 SEER2.</p> <b>OLD SYSTEM*</b> Brand: _____ OUTDOOR model#: _____ Serial Number: _____ Mfr. Date: _____ SEER: _____ Unit Size (Tons or BTU): _____	<b>NEW SYSTEM*</b> <p>This section is required for processing and must be FULLY completed.</p> Installation Date: _____ Brand: _____ OUTDOOR Unit Model #: _____ Serial #: _____ INDOOR Unit Model #: _____ Serial #: _____ System Cost: _____ Purchase Date: _____ SEER2: _____ Unit Size (Tons or BTU): _____ AHRI CERTIFICATE #: _____ BTU & SEER INFORMATION can be verified by visiting <a href="http://AHRIdirectory.org">AHRIdirectory.org</a> .
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#### Step 4. CUSTOMER SECTION: Tell us how you heard about us (Select all boxes that apply)

- ☐ TV ☐ Social media ☐ Email ☐ Online search ☐ Mailer ☐ Print ad/article ☐ Bill insert
- ☐ Friend/Family ☐ Contractor/Service ☐ In-store signage or staff ☐ Past participant ☐ Hawaiian Electric
- ☐ Community event ☐ Hawai'i Energy workshop ☐ Hawai'i Energy team member

#### Step 5. CUSTOMER SECTION: Please read the Terms and Conditions on the back of this form then sign the Agreement Clause.

By signing below, I acknowledge that I have read, understood, and agreed to the Terms and Conditions of this Rebate Application as detailed on the front and back of this Application. I acknowledge that I have received the instant rebate reflected on the invoice.

Applicant name (Printed): \_\_\_\_\_

Applicant (Signature): \_\_\_\_\_ Date: \_\_\_\_\_

#### Step 6. CONTRACTOR SECTION: Mail or e-mail completed and signed application with invoice to Hawai'i Energy.

Mail or email the application with an invoice within thirty (30) days of the purchase date. Invoice must include the make, model numbers and serial numbers for both indoor and outdoor units. It must also include total system cost, instant rebate amount, installation date and purchase date.

Email: [HawaiiEnergy@Honeywell.com](mailto:HawaiiEnergy@Honeywell.com)

Mailing Address: Hawai'i Energy | P.O. Box 3920 | Honolulu, HI | 96812-3920.



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#### Step 7. Landlord Waiver (Required for rental property only when tenant purchases system)

Name/Company: \_\_\_\_\_ Home phone: \_\_\_\_\_ Work phone: \_\_\_\_\_  
Street address: \_\_\_\_\_ Apt #: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip code: \_\_\_\_\_

I/We certify that I am/We are the legal owner(s) of the property described and that the tenant has permission to allow a Program Participating Contractor to install the energy-efficient equipment referenced by this application. I/We hereby waive any claim to the rebates with respect to the energy-efficient equipment installed on the above-referenced premises in conjunction with the application. If only one of the owner's agent signs, attach a copy of the document authorizing that person have the right to sign on behalf of all owners.

Owner/Property manager name (Printed): \_\_\_\_\_

Owner/Property manager signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Hawai'i Energy Terms and Conditions

1. Rebates:  
Subject to these Terms & Conditions, Hawai'i Energy (the Program) will pay rebates for the installation of qualified and verified Energy Efficiency Measures (EEM) that meet eligibility.
2. Eligibility:
  - a. An "Applicant" is a residential scheduled account holder of an electric utility on the islands of Hawai'i, Lāna'i, Maui, Moloka'i or O'ahu who contributes to the Public Benefits Fund where the electricity-saving energy efficiency measure has been installed. Rebates are awarded only to an eligible Account Holder via a participating contractor invoice. Rebate will be paid directly to contractor who will apply the rebate amount to Applicant invoice. Applicants are ultimately responsible for compliance with these Terms and Conditions.
  - b. "Qualifying Appliances" are those electricity-saving items that are identified in the program applications and associated materials. All equipment must be new, meet Program specification requirements and be fully operable prior to rebate payment. The invoice must show the brand or manufacturer, indoor and outdoor unit model and serial numbers, cost per unit, instant rebate and date of installation. Must be replacing a central HVAC system with a new energy efficient unit split ducted or single-package central AC unit(<65,000 BTU/H) with at least 15.2 SEER2. BTU and SEER2 efficiency ratings can be obtained and verified by visiting the AHRI Certification Directory Website: [AHRIdirectory.org](http://AHRIdirectory.org).
  - c. Application with invoice must be received within thirty (30) days of purchase date, unless otherwise specified in the application itself.
  - d. Applications for newly constructed homes do not qualify.
  - e. Applications for newly purchased homes do qualify.
  - f. Appliance must be installed and operational to receive rebate.
  - g. Work order authorization must be issued before the retrofit installation date.
  - h. Submission from contractor must include the customer invoice complete with outdoor and indoor unit model numbers, serial numbers and total cost of system less the Hawai'i Energy rebate.
  - i. Applicant is opted in for the residential enewsletters and can opt out at any time.
3. Installation/Maintenance Verification and Data Collection:
  - a. The Program may conduct an inspection to verify pre-installation/maintenance conditions or confirm installation/maintenance prior to rebate payment, at any time after receipt of applications and up to five (5) years after payment of rebates.
  - b. The Program may inspect installation/maintenance to ensure compliance to the Program's Standards & Specifications. Applicants may request an inspection.
  - c. The Applicant must provide reasonable access to the facility, the equipment, and related documentation and data.
  - d. The Program may install metering devices on equipment for Program data collection, measurement and verification purposes.
4. Compliance: The Applicant is responsible for abiding to all applicable laws, rules, and regulations, and for complying with all federal, state and local codes.
5. Program Availability: Payment of rebates is not guaranteed and is subject to the availability of funds. Program availability, Program terms, and equipment eligibility may change without notice at any time at the discretion of the Program. Please see [hawaiienergy.com](http://hawaiienergy.com) for program updates.
6. Publicity: Applicant gives Hawai'i Energy and its administrator Leidos, Inc. permission to use Applicant's name, likeness, image, and/or appearance, as such may be embodied in any photos, video recordings, audiotapes, digital images, and the like, taken or made on behalf of Hawai'i Energy activities. I agree that the Hawai'i Energy program and Leidos, Inc. have complete ownership of such pictures, etc., including the entire copyright, and may use them for any purpose consistent with the Hawai'i Energy program's mission. These uses include, but are not limited to exhibitions, reprints, reproductions, publications, advertisements, Hawai'i Energy's website, on social media, and in email marketing. Applicant acknowledges that they will not receive any compensation, etc. for the use of such pictures, etc., and hereby release the Hawai'i Energy program and Leidos, Inc. and its agents and assigns from any and all claims which arise out of or are in any way connected with such use.
7. Disclaimers:
  - a. The Program is not responsible for any tax liability imposed on the Applicant as a result of the payment of any rebate.
  - b. The Program is not responsible for obtaining any missing information, signatures, invoices or going to the installation site or contacting the Applicant to inform Applicant of incomplete or missing documentation.
  - c. The Program does not expressly or implicitly warrant the performance of installed equipment, the quality of any contractor's work, or that the EEM will result in any energy or cost savings.
  - d. The Program is not responsible for the proper disposal or recycling of any waste generated as a result of this project.
  - e. The Program does not endorse any particular market provider, trade ally, manufacturer, product, laborer or system design by offering this Program.
8. The Program does not guarantee that funding will be available for payment of rebates until this application has been verified and approved by Hawai'i Energy. Submission of the application does not warrant payment under any circumstances should the application not be approved, or funding is not available.
9. Indemnification and Limits of Liability:
  - a. Applicant will indemnify, defend, and hold harmless the Program and its administrator Leidos, Inc. and the Program's and State of Hawai'i's agents, contractors, employees, officers and directors from any and all liability, claims, loss, damage, death or injury including reasonable attorneys' fees and costs, arising out of or relating to the field or site inspection, installation, use and maintenance of the equipment, designs, practices or methods involved in the Applicant's project.
  - b. In no event shall either the Program, or any other indemnified party be liable for any punitive, exemplary, special, indirect, incidental or consequential damages (including, but not limited to, lost profits, lost business opportunities, loss of use or equipment down time, and loss of or corruption to data) arising out of or relating to this agreement, regardless of the legal theory under which such damages are sought.
10. Entire Agreement: The entire agreement between the Applicant and the Program is composed of an approved, fully-executed application, these Terms and Conditions, and, as applicable, attachments to the application and/or worksheet, pre- installation approval letters, invoices, receipts and any and all such other documentation as required by the Program.